

PUBLIC PROTEST, GOOD GOVERNANCE AND EFFECTIVE PUBLIC SERVICE DELIVERY CASES OF THREE CONTINENTS

**SEPTEMBER 17TH, 2013
RIO DE JANEIRO, BRAZIL**

The seminar aims to explore the impact that public protests, social movements and demonstrations have had on public service delivery either at the local, regional or national level of government; as well as their impact on good governance.

Questions such as if the demonstrations and public protests have led to improvements in the quality or extent of public services; or if the demonstrations have led to a change of government or government policies or priorities will be discussed. The seminar will address not only the relevant outcomes of the public protests, but also the processes involved, including factors that help focus or transform the protest activity which ultimately produces policy change or reform, or service improvement.

Drawing in recent regional events and using a comparative perspective, the seminar will discuss cases from Europe and the Americas. Globalization, social media, and the speed by which the impact of public demonstrations are disseminated in the XXI century makes this seminar even more relevant.

**Venue: Praia de Botafogo, 228, Second Floor, Botafogo - Rio de Janeiro, Brazil
Edifício Argentina (Centro Empresarial Rio)**